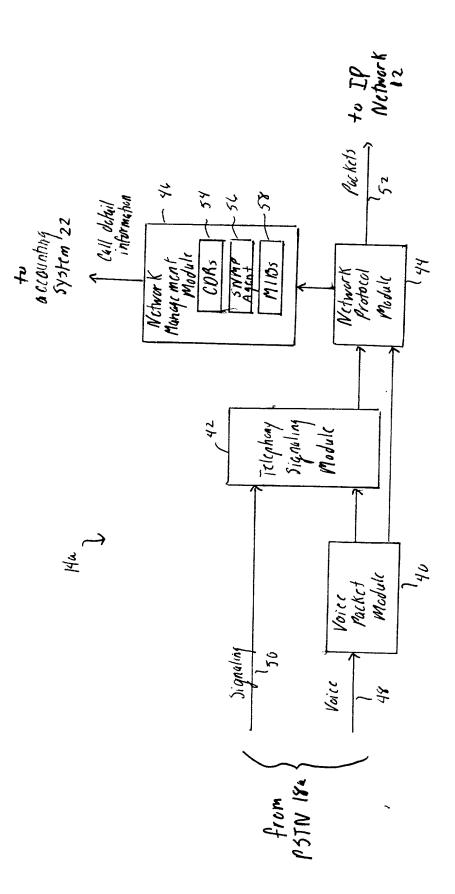


F16. 1



F16. 2

LL LY TO 72 74

Account Service (UI) Disconnect Gateury

ID Durchon (405c Code Identifier

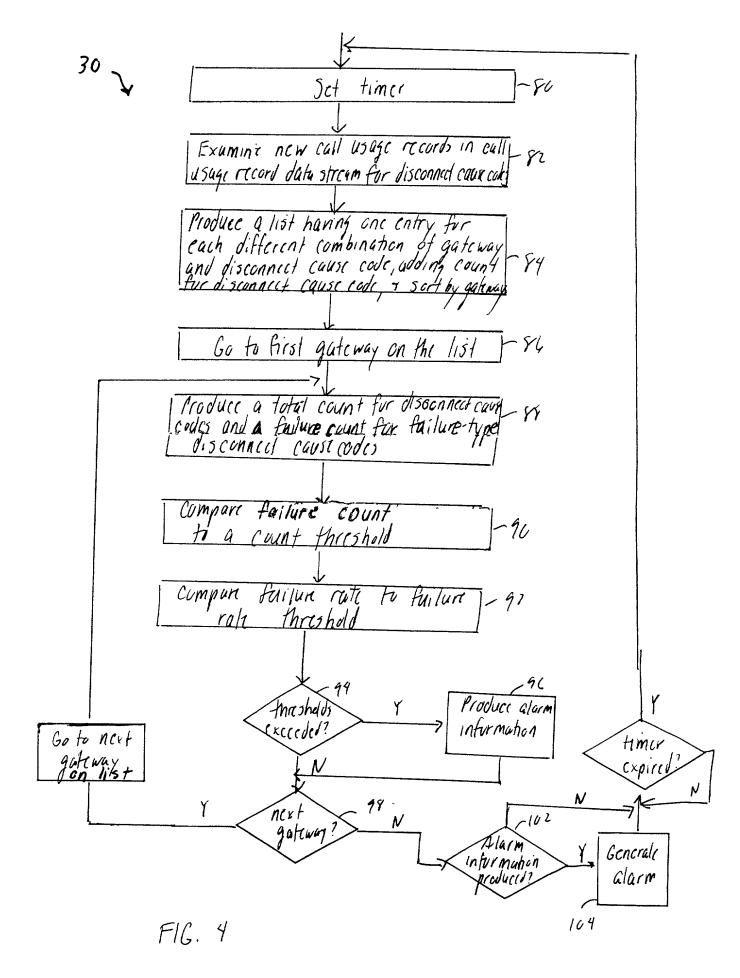
63

77

Source pestination

(411

F16. 3



```
***** ISDN DISCONNECT FAILURE ALERT!!! *****
  ** Found 2 Gateways *****
 *** ISDN Failure Rate > 5% *****
***** ISDN Failure Count > 100!!! *****
***** See the enclosed file for more information. *****
Data processed on Sun Nov 26 21:50:54 2000
ISDN FAILURE RATES
            Failure Rate (%) Failure Count
IP Address
                  63.01
                                 109
4.2.40.98
                                 194
                  51.87
4.2.46.225
ISDN FAILURE CODES
           Gateway Dis. Code
                                 Count
Date
                                   107
           4.2.40.98
                          1
26-NOV-00
          4.2.40.98
                                    2
                          127
26-NOV-00
           4.2.40.98
                          16
                                    63
26-NOV-00
                           17
                                    1
26-NOV-00
           4.2.40.98
                                   192
           4.2.46.225
                           1
26-NOV-00
           4.2.46.225
                          127
26-NOV-00
                                   164
           4.2.46.225
                          16
26-NOV-00
           4.2.46.225
                           17
                                    15
26-NOV-00
                                     1
           4.2.46.225
                           41
26-NOV-00
                           16
           4.2.46.225
27-NOV-00
```

FIG. 5